

Telecor DP300 Display

The Telecor DP300 Display Phone handles up to five calls simultaneously, displaying waiting calls on an easy-to-read screen. Twelve buttons can be programmed to allow each user to customize his or her phone with features such as blind hold, personal speed dial, and quick conference.

Three of the five Line Appearance buttons can be customized as Extension View buttons. Each of the five buttons provides a visual display of a call's status.



The DP300 Display Phone is equipped with a data port that enables you to plug in any 900-megahertz cordless phone. When your station receives a call, both the cordless phone and station phone ring; or plug your modem into this port and your computer can process data.

Built-in Features: Using the program switch, you can customize the DP300 Display Phone for office settings or warehouse settings. In Office mode, settings for Page Volume, Ring Select and Ringer Volume are lower in volume than they are in Warehouse mode.

Five Standard Feature Buttons: Mute, Flash, Voice Mail, Redial, and Hold — and 12 custom Feature buttons are included on the DP300 Display Phone. Custom Feature buttons enable you to program the features you use the most by dialing a short code and following the voice prompts.

Character Display: The DP300 Display Phone is equipped with a 2 line by 16 character display, which gives you useful information about the calls you are handling. When a call is received the display changes to show information about the caller. The display shows what line the call is ringing on and whether it is an external or internal call.

The A feature button enables you to switch between name and extension. If you have a receptionist who uses the Telecor Attendant CTI client application, press the A feature button to switch between the Attendant Message display and the Caller ID number display.

Pressing the B feature button once shows the current status of some of the features such as Do Not Disturb, Call Forwarding, Handsfree and Call Waiting. Pressing the B feature button twice enables you to view the status of your Voice Mail. Pressing the B feature

ACD Status Board: Also available for the Telecor DP300 is the ACD Status Board Option Kit. The Automatic Call Distribution status board provides a display of selected ACD groups and their status.

It allows supervisors to monitor the progress of calls through the ACD and make necessary changes quickly to ACDs requiring additional agents.